

# STAY SAFE @ THE ROYAL VICTORIA HOTEL

## WELCOME BACK

We have implemented changes across our Hotel to ensure you feel safe and in the care of our team



### Arriving at The Hotel

Please wear a face covering on arrival

Screen protectors at reception

Sanitised key cards

Hand sanitiser at reception

Contactless payment available



### Common Areas

Enhanced cleaning programs in all guest rooms, event spaces, restaurants and public areas around the Hotel

All touch-points regularly sanitised

Social distancing measurements in place

Capacity changes in all areas are reduced, and are sanitised after guest use

All guests required to wear face masks in public areas



### In our guest rooms

All bedrooms are fully sanitised for new arrivals

Complimentary products have been changed to disposable/single use.

Social distancing is paramount



### For meetings and events

All meeting and event spaces have been adjusted to adhere to social distancing guidelines

All spaces are controlled with deep cleaning protocols and sanitised regularly

Food and beverages available with sanitised cutlery



### For Bookings

[www.Royalvichotel.co.uk](http://www.Royalvichotel.co.uk)

[Reception@royalvichotel.co.uk](mailto:Reception@royalvichotel.co.uk)

Call us for reservations and general enquiries

Tel. 01424 445544



### Our Team

Have been trained on social distancing procedures

Correct and appropriate PPE provided for all front of house, and back of house staff members, for guest and staff protection